

Preparing for Regulatory Inspections

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Presentation Outline

- Definitions
- QA Audits of MTN-020
- All About Inspections
- Preparing for an Inspection
- Conduct during an Inspection



Definitions

- "Audit" -- a systematic examination of records by personnel independent of the operation of the system being examined
- "Inspection"-- an audit conducted by a representative of a regulatory authority
- "Observation" -- a detailed description of a set of circumstances that appears to represent a departure from established standards



Ratings of Observations

- Critical where evidence exists that a significant or unjustified departure from (standards) has occurred with evidence that:
 - The safety, well-being or confidentiality of clinical trial participants has been jeopardized
 - Serious doubt exists relating to accuracy or credibility of data
 - There are a large number of major observations
 - Previous major observations were not corrected appropriately
- Major a non-critical observation where evidence exists that a significant or unjustified departure from standards has occurred and/or a number of departures indicating a systematic failure
- Other departure from standards that is not major or critical



IPM QA Audits of MTN-020

- 12 clinical research site (CRS) audits were conducted from December 2012 to January 2014
 - 0 critical observations (congratulations are in order!)
 - 7 major observations
 - o 39 other observations
- Remember that we're only sampling during QA audits



Responses to MTN-020 Audits

- Comprehensive and thorough
- All clinical research sites were considered in response to individual site observations
- All audits are closed except where responses are not yet due



All About Inspections



Inspection Experience

- Primary sponsor host for:
 - o four FDA GLP inspections
 - five FDA GCP/PV inspections (PV=pharmacovigilance)
 - one FDA QSR inspection (medical devices)
 - o one EMA GCP inspection
- Sponsor representative at:
 - o two foreign FDA GCP inspections (Bulgaria, Romania)
 - o five foreign EMA GCP inspections (Russia, Bulgaria, Romania)
 - one foreign EMA CRO inspection (Poland)
 - two MHRA PV inspections (United Kingdom)
 - one foreign HPB GCP inspection (Canada)
- Facilitated many inspections while not on site



Inspection Experiences

• Low points:

- six FDA inspectors arrive unannounced for a "for cause" inspection, which lasts for six weeks
- poor inspection outcome triggered further inspections and delayed approval for two years

High points:

o managed QA program for 5 approved NDAs



What triggers inspections?

- Submission for approval
 - Pre-approval inspection of manufacturing
 - Several clinical investigators
 - Sometimes a sponsor inspection
- Complaints or allegations made to regulatory authority by
 - Clinical trial participants or consumers
 - Disgruntled ex-employees
 - Activists



Why are inspections a good thing?

- It means we have positive results from clinical trials
- It means we have submitted a complete application
- It means the regulatory agencies are taking our application seriously



FDA Inspections in the USA

- Usually unannounced*
- Begin with issuance of Form FDA-482 "Notice of Inspection" to highest level employee present
 - Anything you say can and will be used against you in court (if it comes to that)
 - You do not have the right to remain silent
 - Making a knowingly false statement is a crime
 - You are not guaranteed the right to a lawyer



Foreign Inspections (FDA, EMA)

- There will be plenty of advance notice
- Sponsor usually makes travel arrangements and accompanies inspector
- FDA notifies local regulatory agency and invites them to join inspection



Foreign FDA Inspections

- FDA cannot prosecute foreign clinical investigators (they don't issue Form FDA-482)
- But they can issue Warning Letters, which become publicly available on FDA website and newsletters
- And, of course, they can reject the data and application



GCP Inspections by MCC

- Arranged in advance, unless there is suspicion of serious issues
- Clinical investigator is contacted by phone to make arrangements and written confirmation
- Medical Director of sponsor is also notified
 Monitor of site is expected to be present
- Delays in conduct of inspection need to be investigated



Preparing for Inspections



Pre-inspection Visits

- You can't "fix" poor study conduct at this point
- These are not monitoring visits or audits
 - o do not verify CRFs vs. source
 - o do not sign monitoring log
- Conducted by combined Clinical & QA personnel
- Timing is an important consideration
 - Begin during NDA filing period in US



Pre-inspection Visits

- Inventory of the study documents and data
 - Work with Clinical Operations to create a list of documents and data that should be at the CRS
- Training session with staff
 - Regulatory timeline
 - Preparing for an inspection
 - Conduct during an inspection



Follow-up to Pre-inspection Visits

- Replace documents that were misplaced or lost during or after the trial
- Do not file documents at the clinical site that were never provided during the trial



Before the Inspection

- Develop an SOP and a policy for inspections
- Educate your staff on the process
- Assign responsibilities in advance, e.g. host, scribes, document reviewers, photocopier, answering questions
- Determine where to put inspector during inspection
- Have a mock inspection or conduct mock interviews



Before the Inspection (2)

- Read the SOPs and Guidance Manual
 - FDA Compliance Program Guidance Manual for Clinical Investigators (7348.811)
 - SOP for EMA GCP inspections

http://www.ema.europa.eu/ema/index



Conduct during an Inspection

- DO the following:
 - Be polite, courteous and professional
 - Establish the scope of the inspection
 - Fully understand questions before answering (ask questions to clarify)
 - Answer questions truthfully and directly
 - Pursue clarification of any possible misunderstandings



Conduct during an Inspection (2)

- DO the following:
 - Make duplicate copies of any documents copied for the inspector
 - Remember that everything you say is "on the record"
 - Follow your SOP and policy
 - Ask for a summary of observations at the end of every day



Conduct during an Inspection (3)

- DO NOT do the following:
 - Guess, lie or deny the obvious
 - Volunteer additional information, unless clearly in your best interests
 - Answer hypothetical questions
 - Answer questions outside of your knowledge or expertise (find the right person)



Conduct during an Inspection (4)

- DO NOT do the following:
 - Engage in arguments
 - Make all-encompassing statements, like those using "always" or "never" or "impossible"
 - Allow inspectors to wander unescorted or have unrestricted access to files
 - Sign anything (e.g., affidavits, written statements)
 - Make promises without due consideration



Conduct during an Inspection (5)

- DO NOT do the following:
 - Attempt to mislead the inspector
 - Try to be funny
 - Become openly defensive or fearful (genuine concern may sometimes be appropriate)
 - Comment on the quality of the inspection



The Exit Meeting

- FDA issues Form FDA-483 to summarize any significant observations—review it carefully and propose corrections when applicable
 - Respond in writing in agreed-upon timeframe
- EMA and MCC provide oral summary of observations and send written report to sponsor and investigator for a collaborative response



Questions?

